



TIAA

Company Name: [TIAA](#)

Company Customer Service Phone #: 800-842-2252

NMSU Group Number: Each NMSU plan has a separate plan ID

Provider of: 403(b) 101240

457(b) 101241

401(a) 101242

Online Enrollment Instructions: <https://benefits.nmsu.edu/files/TIAA-CREF-NMSU-Online-Enrollment-23-1.pdf>

Agent(s) of Record – Contact Information

Please note that there is no single contact for NMSU employees. Employees should contact the National Center at 800-842-2252 for any concerns or issues.

Investment Options, Plan Descriptions, and Fee Information: www.tiaa.org/nmsu

Special Instructions:

- Contact vendor to set up investment account prior to submitting Salary Reduction form to NMSU HR Services.
 - Incomplete Salary Reduction Forms may be returned for correction before processing.
- Accounts not set up at the time the first contribution is sent to the company will result in cancellation of the payroll deduction. The employee will be required to submit a new Salary Reduction Form once account is available to receive contributions.

