American General Life Insurance Company

(Formerly Western National Life)

**Company Name:** [American General Life (AIG)](https://www-1000.aig.com/)

**Company Customer Service Phone #:** 800-424-4990

**Company Customer Service Fax #:** 800-424-4990

**NMSU Group Number:** G0001098 (American General)

**Provider of:** 403(b)

**Agent(s) of Record – Contact Information**

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| --- | --- | --- | --- |
| **Name:** | Terri Justice | **Name:** | James Gwaltney |
| **Agency:** | Jimmy Lou Inc. | **Agency:** | Jimmy Lou Inc. |
| **Phone:** | 575-647-4855 | **Phone:** | 575- 647-4855 |

**Investment Options:** <http://hr.nmsu.edu/benefits/wp-content/uploads/sites/15/2013/04/B_I_Annuities-Western_National-Investment_Options.pdf>

**Special Instructions:**

* Contact vendor to set up investment account prior to submitting Salary Reduction form to NMSU HR Services.
  + Incomplete Salary Reduction Forms may be returned for correction before processing.
* Accounts not set up at the time the first contribution is sent to the company will result in cancellation of the payroll deduction. The employee will be required to submit a new Salary Reduction Form once account is available to receive contributions.