



Integrated Provider Finder

Quick and Easy Ways to Find Providers and Treatment Costs



Integrated Provider Finder from Blue Cross and Blue Shield of New Mexico (BCBSNM), is an innovative way to help you estimate and manage health care costs. Plus, you can select providers using independent, third-party quality ratings and meaningful patient reviews.

You can use the Integrated Provider Finder tool to:

- Find a network primary care physician, specialist or hospital.
- Filter search results by doctor, specialty, ZIP code, language and gender – even get directions from Google Maps™.
- Make an appointment to consult with a provider in select geographic areas.
- Estimate the cost of a provider's procedures, treatments and tests and help estimate your out-of-pocket expenses.
- Determine if a Blue Distinction Center for Specialty Care® is an option for treatment.
- View patient feedback or add your review for a provider.
- View quality, certifications and recognitions for doctors.

It's easy, immediate, secure – and available at bcbsnm.com.

Integrated Provider Finder shares information that puts you in charge.

- Do you want to know more about the providers who take care of you or your family?
- Do you need to know the estimated cost of a medical service and your estimated out-of-pocket share of the cost?
- How do you choose where to go for medical services?

Integrated Provider Finder helps you make important health care decisions

Screen shots are for illustrative purpose only.

The screenshots show the following features:

- Home Page:** Navigation tabs for Home, Insurance Basics, Coverage Options, Health and Wellness, and Already a Member? with a Log In button.
- Estimate your costs for treatment:** A progress bar with steps: 1 Patient & Location, 2 Select a Treatment, 3 Review Estimates, 4 Cost Details.
- Review Inpatient Treatment Estimates:** Search results for "Hip Replacement" showing a list of providers with columns for Provider Name, Distance, and Cost Estimates (Your Likely Cost, Your cost range, Employer cost range, Total cost range).
- Review Knee Replacement Details:** A detailed cost breakdown for "Knee Replacement" showing a total estimate of \$7,390 and a breakdown of costs (Total - Estimate, Employer's Share - Estimate, Your Deductible, Your Copayment, Your Coinsurance, Your Likely Responsibility).
- Review Office Visit Estimates:** A table showing office visit cost estimates for Short, Moderate, and Long office visits, with columns for Total Cost, Employer Cost, and Deductible.

It's easy to get started with the Integrated Provider Finder by registering for Blue Access for MembersSM (BAM):

1. Go to bcbsnm.com.
2. Click the **Log In** tab, and then click the **Register Now** link.
3. Use the information on your BCBSNM ID card to complete the registration process.
4. Once you are registered, log in to BAM. The Integrated Provider Finder tool is located under the Doctors & Hospitals tab.



Get assistance while you're away from home.

Go to bcbsnm.com and register or log in to BAM. You can stay connected to your claims activity, ID card information, coverage information, prescription reminders, and health tips via text messages.

You can also call a BCBSNM Customer Service Advocate at the toll-free telephone number on the back of your member ID card for help in locating a provider.