Find what you need at
Blue Access for Members℠ (BAM)

1. **My Coverage**: Review benefit details for you and the family members covered under your plan.
2. **Claims Center**: View and organize details such as payments, dates of service, provider names, claims status and more.
3. **My Health**: Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.
4. **Doctors & Hospitals**: Use Provider Finder® to locate a network doctor, hospital or other health care provider, and get driving directions.
5. **Forms & Documents**: Use the form finder to get medical, dental, pharmacy and other forms quickly and easily.
6. **Message Center**: Learn about updates to your benefit plan, and receive notification of pending and finalized claims via secure messaging.
7. **Quick Links**: Go directly to some of the most popular pages for information, such as medical coverage, replacement ID cards, manage preferences and more.
8. **Settings**: Set up notifications and alerts to receive updates via text messaging and email, review your member information, and change your secure password at anytime.
9. **Help**: Look up definitions of health insurance terms, get answers to frequently asked questions and find Health Care School articles and videos.
10. **Contact Us**: Submit a question and a Customer Service Advocate will respond by phone or through the message center.