In-Network Providers in New Mexico — PPONew Mexico
The State of New Mexico Dental Plan, administered by Delta Dental, features the PPONew Mexico Network, a preferred provider network with over 1,713 points of access in New Mexico. This network was designed to offer members savings based on provider discounts (maximum approved fees) while providing access to general dentists and specialists in every category. In addition, benefit levels are enhanced when a PPONew Mexico dentist is selected.

In-Network Providers in other states — Delta Dental PPO SM
When services are received outside New Mexico, the national provider network called Delta Dental PPO is considered in-network. Delta Dental PPO is a national preferred provider network with more than 207,000 locations nationwide.

Reduce your out-of-pocket costs by always selecting an in-network dentist. By selecting participating providers, you are only responsible for your co-payment and deductible, if applicable, at the time services are received. No balance billing applies and your dentist will file claims on your behalf.

Delta Dental has multiple provider networks and not every dentist participates in every network. When asking a dentist if he or she participates with Delta Dental, make sure to specify the PPONew Mexico provider network (or Delta Dental PPO if outside New Mexico). Provider directories and a dentist search tool are also available at deltadentalnm.com in the Find a Dentist link.

Out-of-Network Providers
Dentists who are out-of-network providers have not agreed to the provider fee maximums applicable under the dental plan. Out-of-pocket costs can be much higher because patients may be billed for the difference up to the full amount charged by the dentist. Reduced benefit levels also apply to out-of-network services.

Getting answers to your benefit and claims questions is now more convenient than ever.
Delta Dental’s automated voice response system is available 24/7.
- Benefit/eligibility verification
- Request an ID card
- Provider Directories (fax, voice or email)
- Check claim / pre-treatment estimate status

Contact Us
Phone:
(505) 855-7111 or (877) 395-9420 (Toll-free)
Email:
customerservice@deltadentalnm.com
Web:
www.deltadentalnm.com
2500 Louisiana Blvd. NE Suite 600
Albuquerque, NM 87110

We do dental. Better.

Open/Switch Enrollment 2014
No Plan Changes for 2014!
Coverage will be effective
January 1, 2014

Don’t miss your opportunity to enroll!

State of New Mexico Dental Plan
Administered by Delta Dental of New Mexico

Network Information

More than 120 disease signs and symptoms can now be detected through a routine oral exam.

Dentists also perform thorough oral cancer examinations, including inspection of the oral cavity and neck. Since cancers of the mouth, tongue and jaw are usually first discovered during dental examinations, dentists are the forefront for saving lives.

Visit your dentist today!

Preventive care exams are covered at 100% as part of your dental benefits. Adding an oral cancer screening takes just a minute and is of no cost to you or your family.

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# PPONew Mexico Dental Plan

**In-Network**

<table>
<thead>
<tr>
<th>Services</th>
<th>Plan Pays</th>
<th>You Pay</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Diagnostic &amp; Preventive</strong></td>
<td>100%</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Basic Services</strong></td>
<td>80%</td>
<td>20%</td>
</tr>
<tr>
<td><strong>Major Services</strong></td>
<td>60%</td>
<td>40%</td>
</tr>
<tr>
<td><strong>Orthodontic Services</strong></td>
<td>75%</td>
<td>25%*</td>
</tr>
</tbody>
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**Out-of-Network**

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<td>45%*</td>
</tr>
<tr>
<td><strong>Major Services</strong></td>
<td>35%</td>
<td>65%*</td>
</tr>
</tbody>
</table>

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**Payment Percentages**

- Out-of-Network services are based on the Maximum Approved Fees applicable to Out-of-Network dentists.
- Plan participants who receive services from non-participating providers can have significant out-of-pocket costs over and above the percentage of co-payment shown.
- For more information, refer to the important PPONew Mexico network facts shown on the previous page.

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**Questions?** Call 855-7111 in Albuquerque or 1-877-395-9420 toll free