Presbyterian Top-Ranked Health Plan in New Mexico

Presbyterian Health Plan has once again been named New Mexico’s top-ranked health plan and concurrently has received the highest quality rating – “Excellent” – from NCQA for all three of its managed care plans.

For the second year in a row, Presbyterian’s commercial HMO/POS, Medicare HMO and Medicaid HMO plans are the highest ranked plans in New Mexico, according to U.S. News & World Report and the National Association for Quality Assurance (NCQA).

The rankings are published online at health.usnews.com/sections/health/health-plans.

Presbyterian Health Plan’s ranking news comes on the heels of the renewal of its NCQA health plan accreditation status, in which the same three plans were deemed as “Excellent” – the highest quality rating given by NCQA.

Multiplan/PHCS Provides In-Network Benefits Nationwide

As the largest community-owned healthcare organization in New Mexico, we are your neighbor. So, our health plans are designed with New Mexicans in mind.

Not only does the State of New Mexico plan administered by Presbyterian Health Plan offer one of the lowest premium and deductible options, you will have access to our robust network of over 8,000 providers and facilities throughout New Mexico, as well as El Paso, Lubbock, and Durango.

You can also receive in-network benefits outside of New Mexico through our partnership with the national MultiPlan/PHCS network. The MultiPlan/PHCS network has more than 500,000 providers and over 4,000 facilities around the country, including Mayo Clinic, MD Anderson and more. Visit www.phcs.com to search for specific providers or for more details.

Presbyterian’s HMO Plan Getting the Best Value Can Make You Feel Better

Presbyterian Health Plan’s HMO option offers you the best value with one of the lowest premiums and one of the lowest deductible options available.

Not only does the State of New Mexico plan administered by Presbyterian Health Plan offer the best value, you get access to the Presbyterian robust network of more than 8,000 providers and facilities in New Mexico, El Paso, Lubbock, Durango, and more. You can also receive in-network benefits outside of New Mexico through our partnership with the national MultiPlan/PHCS network (see above).

To learn more about the benefits of your HMO option or for more information, visit www.phs.org/PHS/healthplans/employer/group/nmemployees.
Find a Provider in Four Easy Steps

To locate providers participating in the PHCS Network, PHCS Healthy Directions, and/or MultiPlan Network, visit www.multiplan.com and click "Search for a Doctor or Facility." Then, follow these four easy steps to identify your providers of choice.

Step 1: Identify Your Network Logo. The network used by your health plan is identified by a logo on your benefits identification card. Toggle between the "Most common logos" and "Other network logos" tabs to match the logo that most closely resembles the one(s) on your card. If you see more than one matching logo on the front or back of the card, select the logo with PHCS in the name. You may select only one logo; however, if you also see the words "Healthy Directions" or "Extended PPO," please also select that option.

If you have matching logos on both the front and back of the card, select the logo(s) on the front.

If you cannot determine from the front or back of the card which logo to select, click on "My logo is not here" and you will be allowed to search select providers in the MultiPlan Network. You may also call the customer service number provided on your benefits identification card for assistance.

Step 2: Provider Type. Choose between Doctor and Facility. Then read and acknowledge the conditions that apply to this online search tool.

Depending on your health plan, the provider you select may not be available and the services you need may not be covered. Before scheduling an appointment, you should always follow these two steps.

Your selected logo is displayed in the blue box.

Click here to select a different logo.
Introducing
our newest benefit
for members enrolled
in a group plan

WebMD Health Manager™

We all want to be the healthiest we can be. Creating your own health improvement plan can help you meet your goals to get healthier. Presbyterian's new online WebMD Health Manager tool can provide you with the most up-to-date health information and resources to help you create a personalized health improvement plan that makes it easy to get on your way to better health.

Powered by WebMD, one of the most trusted sources of medical information, WebMD Health Manager is completely private, and you are given secure access to your own information with a unique username and password.*

WebMD Health Manager features a powerful Personal Health Assessment (PHA) tool that helps members identify personal health risks, provides recommendations for improving those risks, and offers easy-to-use tools to help make healthy lifestyle changes. Simply answer a few questions and receive a confidential, personalized report instantly.

You may be eligible to receive personalized health coaching with a WebMD Health Coach over the phone. Through a series of convenient phone conversations, a highly trained and knowledgeable health coach will create a customized plan for you based on the results of your Personal Health Assessment. Your health coach will provide you with the information and support you need to improve your lifestyle behaviors and maximize your overall long-term health.

Also available through this site is the WebMD Health Record tool. This feature allows you to securely compile and store immunization records, medical history, allergies, and much more in one handy location. You can then create and print a health record summary to provide to all of your physicians.

*WebMD Health Manager is available exclusively through Pres Online, Presbyterian's new and improved online service for health plan members. See the reverse side for instructions on how to register.

Presbyterian Health Plan, Inc.
Presbyterian Insurance Company, Inc.

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You can create your very own Presbyterian Health Plan Provider Directory based on criteria you choose.

Simply visit the Presbyterian web site at
http://www.phs.org/directory

- You can find providers who are close to your work or home.
- Find specific providers, PCPs or specialists.
- Narrow your search to match your preferences, such as a male or female provider.
- Find facilities and pharmacies.

If you prefer to receive a printed copy of the Provider Directory, please contact Member Services at (505) 923-5678 or 1-800-356-2219.

Presbyterian Health Plan
As the largest community-owned healthcare organization in New Mexico and provider of healthcare benefits to over 400,000 New Mexicans\(^1\), Presbyterian gives you more freedom to manage your own health care.

You have access to one of America’s Top Ten integrated healthcare delivery systems\(^2\), featuring a robust network of over 6,000 practitioners and facilities throughout New Mexico.

In addition to our robust network of over 6,000 providers and facilities throughout New Mexico, you also receive in-network benefits outside of New Mexico with over 450,000 providers through our partnership with the national Multiplan/PHCS network. Specific providers are listed at www.multiplan.com.

\(^1\)Statutory filings as submitted to the New Mexico Insurance Division  
\(^2\)Modern Healthcare

923-6980 (Albuquerque area) • 1-800-923-6980 • www.phs.org

Presbyterian Insurance Company, Inc.